



The Legendary *Canadian* (Toronto –Vancouver)



The Route

This four-day adventure starts as soon as you step on board. The buzz of the city will be replaced by sway of the train as you glide past forests, lakes, and prairies. And then, just when you think things can't get any better, the Rockies (as amazing as you think they are and then some). Whether it's from the comfort of your cabin or from the scenic dome car, you'll see why we're called Canada's best window.

Most of the *Canadian's* passenger cars were originally built in the 1950s by the Budd Company of Philadelphia, with many of the components made in Canada.

VIA continues to renovate, rebuild, and redesign the stainless-steel cars while attempting to retain the vintage and historic feel of the equipment.



Revised 2022.05.04



2022 - The Canadian		
WESTBOUND Train #1 Breakfast, Lunch, Dinner served		EASTBOUND Train #2 Breakfast, Lunch, Dinner served
<i>Wed, Sun</i> 09:45 Depart Lunch & Bon Voyage/Dinner	TORONTO	Arrive 14:30 <i>Fri, Tues</i> Continental Breakfast/Brunch
<i>Thu, Mon</i> 19:30 Arrive 21:30 Depart	WINNIPEG	Depart 23:30 Arrive 22:00 <i>Wed, Sun</i>
<i>Fri, Tues</i> 9:50 Arrive 10:50 Depart	SASKATOON (CST year round)	Depart 06:57 Arrive 05:57 <i>Wed, Sun</i>
<i>Fri, Tues</i> 20:50 Arrive <i>Sat, Wed</i> 00:01 Depart	EDMONTON	Depart 19:50 Arrive 18:50 <i>Tues, Sat</i>
<i>Sat, Wed</i> 06:30 Arrive 09:30 Depart Continental Breakfast, Brunch following departure	JASPER	Bon Voyage! and Lunch upon departure Depart 12:30 Arrive 11:00 <i>Tues, Sat</i>
<i>Sat, Wed</i> 18:28 Arrive 19:03 Depart	KAMLOOPS	Depart 00:52 Arrive 00:17 <i>Tues, Sat</i>
<i>Sun, Thur</i> 08:00 Arrive Full Breakfast	VANCOUVER	Depart 15:00 <i>Mon, Fri</i> Bon Voyage Upon Departure

- Park Car exclusive to Prestige from 6:30 am to 4 pm daily and on departure from Vancouver

Many passengers enquire on the length and weight of their train.

The following chart aids in the calculation.

Cars	Feet	Tons
15	1482	1120
16	1572	1180
17	1662	1240
18	1752	1300
19	1842	1360
20	1932	1420
21	2022	1480
22	2112	1540
23	2202	1600
24	2292	1660
25	2382	1720
26	2472	1780
27	2562	1840
28	2652	1900
29	2742	1960
30	2832	2020

The totals of length and weight calculated using 2 locomotives.

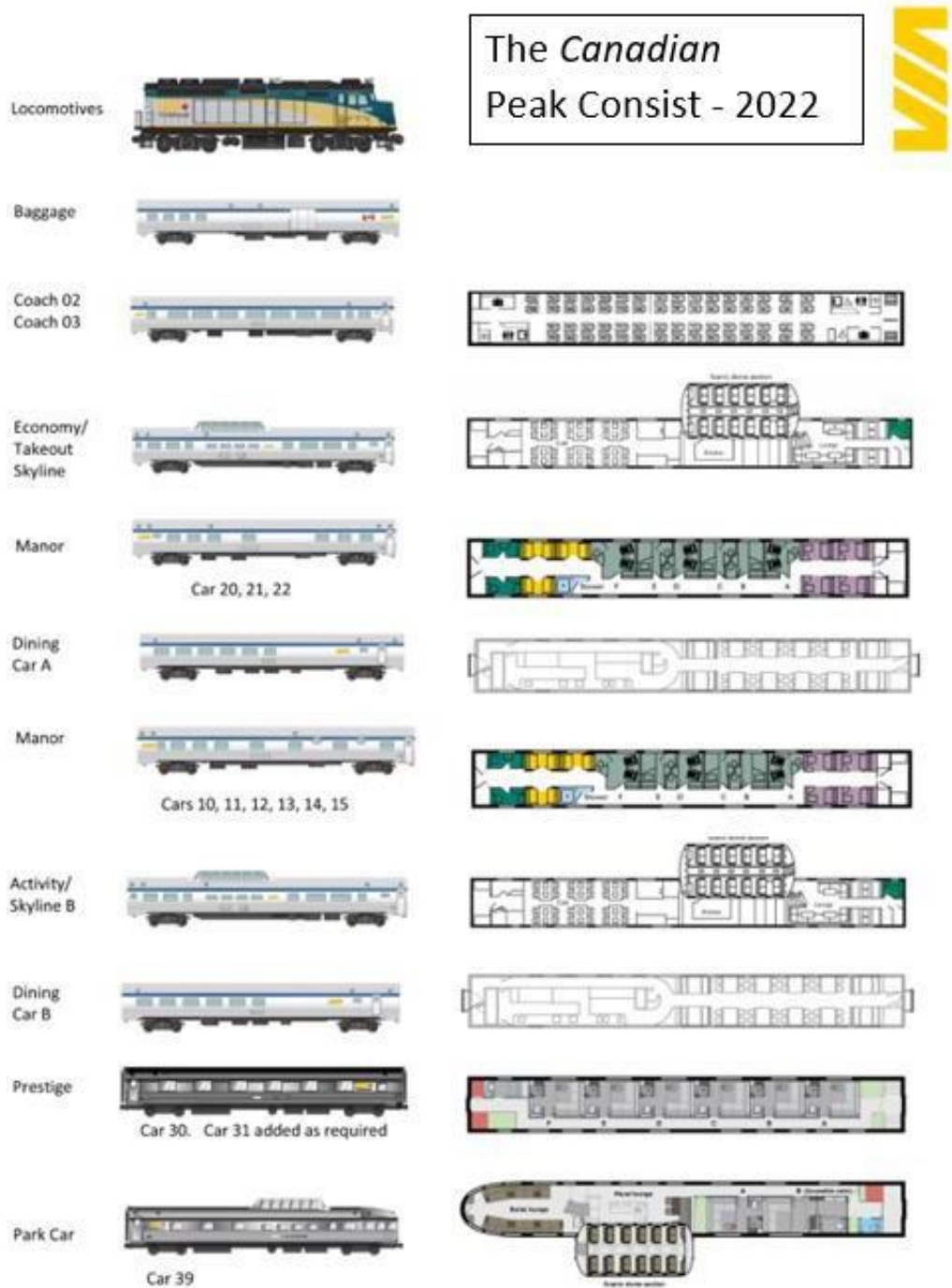
A third locomotive adds 66 feet and 110 tons to the totals.

Coach cars are 90 feet long and are 60 tons in weight.



Canadian Consist Of:

To facilitate the efficient turnaround of the *Canadian* in Toronto, the order and number of train cars on each departure are standardized. In most situations, passengers will find the lineup of the cars in the following order:



Classes of Service

There are three classes of service on the *Canadian*: Economy, Sleeper Plus and Prestige.

Economy:

By day, enjoy the scenery from the large picture windows. Economy provides passengers with comfortable, reclining seats and access to meals, snacks, and alcoholic beverages at a supplementary cost. Seats are not assigned before boarding, except for family groups.



The Economy/Takeout Skyline car is available for games or a casual meal.

Economy passengers can also enjoy the view from the dome windows of the Skyline car.



A take-out menu offered year-round in our service car offers a choice of hot beverages, cold beverages, a selection of snacks, and light meals. Bar service is also offered from 11am to 11pm daily, with a selection of local beers and Canadian wines served by the glass.

Toronto-Vancouver Menu

Your attendant will serve you at your seat

Snacks and light meals

Chips _____ \$2⁵⁰
Chocolate bar

Brownies _____ \$3
Muffin

Hummus and crackers _____ \$3⁵⁰
Almonds or cashews

Assorted sandwiches _____ \$8

Beverages

Spring water _____ \$2

Milk or chocolate milk _____ \$2²⁵

Hot chocolate, coffee,
decaffeinated coffee, Sloane tea
or herbal tea, soft drink _____ \$2⁵⁰

Juices (orange, apple) _____ \$3

Alcoholic beverages

Domestic beers, 355 ml _____ \$7⁵⁰

Craft Beers, 473 ml _____ \$9⁵⁰

Premium Canadian VQA red
or white wine, 200 ml _____ \$9

Other

Blanket kit _____ \$15

The health and safety of our passengers and employees remains our priority. We have recently modified our food and beverage services following the recommendations of public health authorities across the country.

To help everyone respect physical distancing measures when travelling, we have temporarily suspended access to the lounge car. As a result, we are now pleased to provide you at-seat service. An announcement will be made prior to each cart pass.

Passengers must wear a mask at all times except when eating or drinking.

Accepted forms of payment on board: Visa, MasterCard, American Express and cash. We are unable to accept Debit, Prepaid Credit or Debit Credit Cards.

All sales taxes are included.
Consumption of personal alcoholic beverages on these premises is prohibited by law.
Some menu items may contain nuts or traces of peanuts.
The VIA logo is a trademark owned by VIA Rail Canada Inc.





All Economy guests have access to a 360-degree scenic dome.

At night, your seat area is equipped with an individual reading light.



Electrical outlets available at the seat.



Passengers may purchase a blanket and pillow kit for \$15 which includes a fleece blanket, earplugs, a neck pillow, and eyeshades.

There is no access to a public shower.

Sleeper Plus:

Sleeper Plus class cabins are in the Manor cars on the *Canadian*.

Manor Car:



There are several choices for sleeping accommodation within the Sleeper Plus class section of the train.

Berths:

Upper and/or lower berths are open areas during the day, one bench-type seat designated for the upper berth (facing the rear of the train) and the locomotive-facing bench designated for the lower berth passenger.



Passengers have access to the two public washrooms and the shower facility. Shower kits (shampoo, soap) and fresh towels are provided.

The upper berth is the least expensive accommodation in Sleeper Plus class.

At night, the upper berth is lowered forming one bed (no window) and the lower benches pull out to meet and create a second bed. Our staff drapes the area with two heavy half-curtains to ensure privacy and a ladder is added to access the upper berth. These beds are 70x33 inches and 178x109 cm.

As a safety measure and a concern for all passengers' comfort, beds are made, and ladders are put away each morning no later than 10:00 am.

Passengers are allowed to keep their bed down during the day in an enclosed cabin space only.



Berth accommodations do not have electrical outlets/mirrors, although the public washrooms do have a large mirror and electrical outlet for use. Additional outlets can be found through the train. For those requiring CPAP machines, private cabins should be reserved instead of berths.



Cabin for One:

A private room for one person, it features a small loveseat, a picture window, power outlet, fan, call button, concealed toilet (doubles as ottoman during the day) and sink/vanity.

You have a choice of using the heavy curtain or a sliding door that locks from the inside for privacy.



By night a bed lowers from the wall (covering the toilet) as it converts to a cozy bedroom.

Hair dryers are not included in the room. The shower is located down the hall. Shower kits and towels are provided.

The room is 77x43.5 inches or 196x110 cm.



In circumstances when cabins for 2 are not available, two cabins for 1 may be substituted.

Many cabins for 1 are situated across the aisle from each other and provide an opportunity for a couple to both have lower beds - a definite advantage for some older passengers.

Cabin for Two:

The cabin for 2 is a private space supplied with two armchairs, a walk-in private washroom, separate sink/vanity mirror, a small closet, fan, call button, two bunk-style beds that lower and fold down from the wall, electrical outlet, and shower amenities.

There is one public shower/dressing room per car.



By night, the service attendant collapses the two armchairs and pulls out two comfortable bunks adorned with comforters and completed with personal reading lights.

The room is 87x60 inches or 214x152 cm with an additional private bathroom area.



Ensuite Capability:

In Manor cars the wall between Bedrooms A & B, between Bedrooms C & D, and between Bedrooms E & F is retractable.

This allows us to open two side-by-side bedrooms into a large cabin with two lower beds with a small gap between.

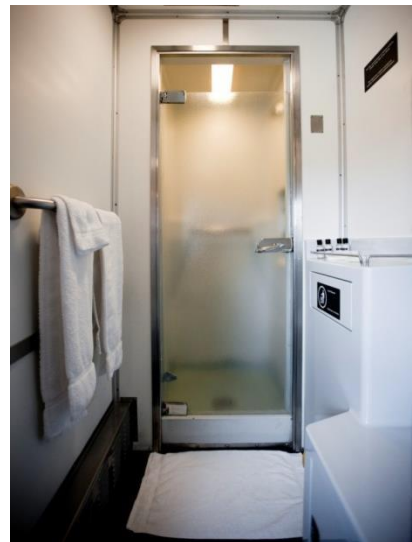
Or, by the additional lowering of the two upper bunks, to create a family cabin for 4 (two bathrooms, two sink/vanities).

**Shower:**

There is one shower facility per sleeping car. The dressing area is separated from the actual shower by a glass door.

A light outside the shower indicates whether it is occupied. Reservation is required which can be done with the car attendant.

Air dryer is available on requests from the Activity Car service attendant.



Prestige Class:

Prestige Sleeper class provides an unforgettable rail experience.

Prestige is limited to bookings of two nights or more during peak season and shorter trips during off-peak.

i.e. Vancouver to Toronto
 Vancouver to Winnipeg
 Jasper to Toronto
 Winnipeg to Toronto

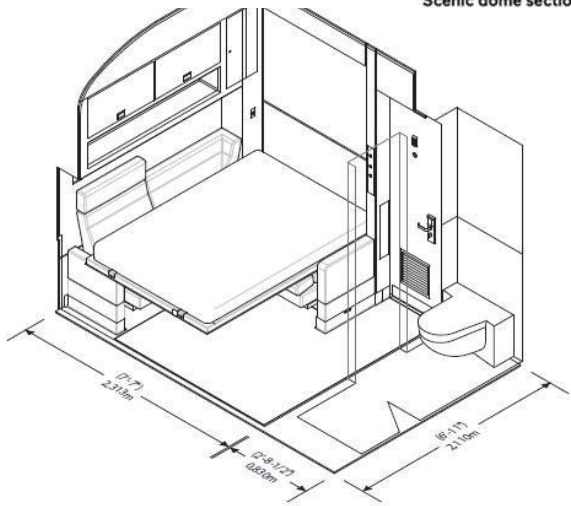
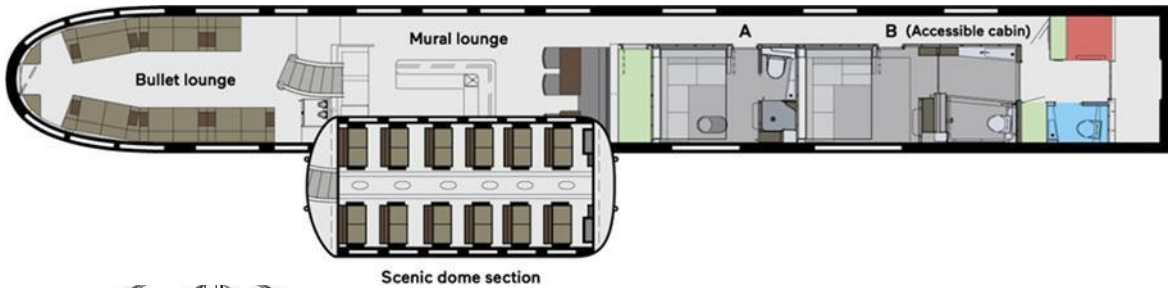
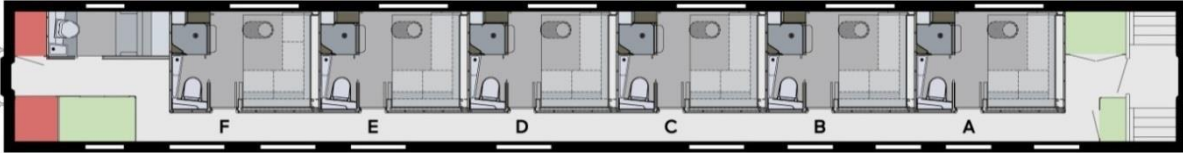
Toronto to Vancouver
 Toronto to Winnipeg
 Toronto to Jasper
 Winnipeg to Vancouver

- Spacious cabin – 50% larger
 73 x 92.4 inches or 186 x 235
 cm plus private bathroom and
 shower
- Large viewing window – 60%
 larger than our cabin for two in
 Sleeper Plus class
- Modular leather L-shaped couch
 by day and a Murphy bed for
 two by night
 Mattress: 74.25 x 50.5 inches or
 188 x 128 cm



- Dedicated Concierge attendant throughout the trip
- In-room cooler will be stocked based on customer preferences.
- Complimentary bar service 11 am – 11 pm
- Electric radiant heated cabin
- “Le Labo” shower gel, soap, and body lotion, plus other select amenities
- Priority seating in the dining car. Five course dinner meal
- Activities such as wine tastings and interactive talks on local history, geography, and culture

The *Canadian* has a standard two Prestige sleeping cars and one Prestige bedroom in the Park car on each train set (for a total of 13 Prestige bedrooms) during Peak season. During winter months this is reduced to one Prestige sleeping car (for a total of 7 Prestige bedrooms).



Prestige Cabin mattress size:
74.25 x 50.5 inches or 188 x 128 cm

Private Bathroom:
73x35 inches or 186 x 88 cm

Shower:
29x22 inches or 74 x 56 cm



Please note that there are sleeping accommodations in the Park car which means staff will enforce a “quiet” time after 11:00 pm.

Prestige passengers have exclusive access to the Park Car from 6:30 a.m. – 4:00 p.m. (0630-1600) each day **during peak season.**



The Park car is also exclusive to Prestige passengers the afternoon and evening of departure from Vancouver in Peak season.

A sign indicating the effective hours the Park car is reserved will be posted on the Prestige end doors.

A priority contact line (844 842-8666) and email address (prestige@viarail.ca) is available for Prestige customers at the time of booking for pre- and post-trip communication.





	Mattress Size		Room Size	
	Inches	Centimeters	Inches	Centimeters
Manor/Chateau Berth (upper)	70x33	178x109		
Manor/Chateau Berth (lower)	70x35	178x89		
Manor Cabin for 1	71x30	180x76	77x43.5	196x110
Chateau Cabin for 1, upstep	68x30	172.5x76	77x43.5	196x110
Chateau Cabin for 1, level	71x29	180x73.5	77x43.5	196x110
Manor/Chateau Cabin for 2	71x31	180x78.5	87x60	214x152
Chateau Cabin for 3, upper & lower berth	71x31	180x78.5	114x87	287x218
Chateau Cabin for 3, sofa	70x30	178x76	114x87	287x218
Manor/Chateau Cabin for 4 (wall removed)	71x31	180x78.5	174x60	440x152
Prestige Cabin for 2, double bed	74.25 x 50.5	188x128	73x92.4	186x235
Prestige Cabin for 2, private bathroom			73x35	186x88
Prestige Cabin for 2, shower			29x22	74x56
<i>Canadian</i> Accessible Cabin	72x30	182x76	120x84	305x213
<i>Canadian</i> Accessible Private Bathroom			84x60	213x152
Renaissance Cabin for 2	72.5x27.5	184x70	79x54	200x137
Renaissance Cabin Private Bathroom			35.5x39.5	90x100
Renaissance Accessible Cabin	72x27	184x70	145.5x79	370x200
Renaissance Accessible Private Bathroom			75x79	190x200

Welcome From Our Onboard Staff

After you check in for departure, you may first be directed to the **Service Coordinator** who manages the dining car and on-board reservations.

The **Service Manager** is responsible for all on-board services.

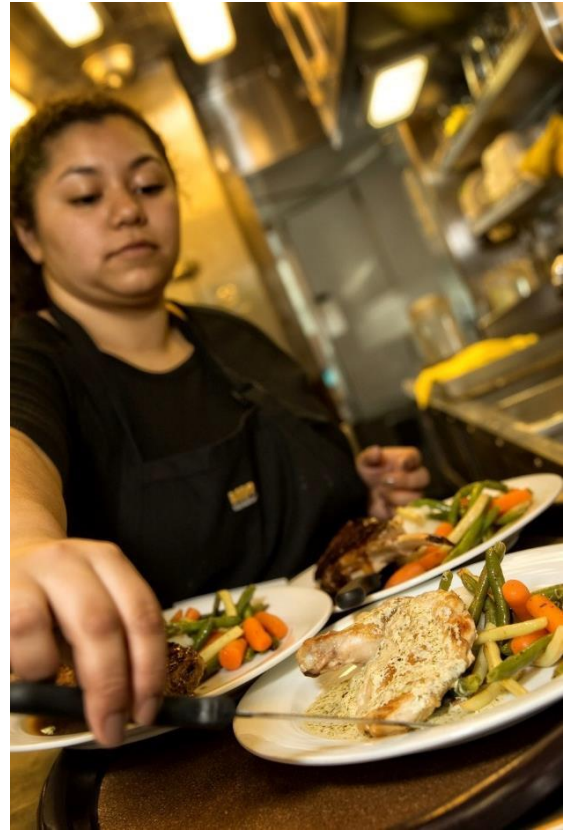
Two **Assistant Service Coordinators** work with Economy class and support and provide relief for the **Service Manager**.



Your **Sleeping Car Attendants** take special pride in making your clients' journey memorable, helping with boarding, and disembarking, safety briefings, providing baggage assistance, evening turn-down service and more.



The **Dining Car Staff** ensures that all meals are both enjoyable and satisfying. Please note alcohol is available for purchase in the dining car.



During your journey, you will also get to know the **Activity Coordinator**, who provides information on points of interest along the *Canadian's* route or while conducting a wine or beer tasting session as scheduled.

Vestibule windows must also be kept closed for the safety of all staff and passengers and cannot be opened for photographs.



Prior to Check In

Tickets:

Group tickets will be available at the station, on departure day. Any questions or changes to your group's reservations before departure should be directed to your Operations Team. They will have contact information for their VIA Rail sales manager.

Please note: Due to safety and security concerns, all passenger tickets must be printed with the name of passenger and their specific assigned space. All accommodations are assigned by VIA Rail at time of ticketing. Changes to space assignments at departure must be approved with the Service Manager.

Emergency assistance is available at 1-888-VIA Rail (842-7245).

Packing:

For a comfortable journey, one or two small carry-on bags onboard the train is all that's allowed (equivalent to airline carry on standards). All other baggage should be checked to the baggage car.

Dress onboard is comfortable and casual. A sweater is also recommended as it can get cool in the domes due to air conditioning. Don't forget to bring something to wear between the shower and your quarters. Make sure all prescription medications are packed in your carry-on. And your camera!

Group Check-in:

Every effort must be made to check-in at least 1.5 hours prior to departure. In many stations boarding is scheduled at least 30 minutes before departure. This allows for the orderly handling of checked baggage and, where applicable, pre-boarding of passengers with limited mobility. No checked baggage will be accepted less than thirty (30) minutes before departure.

In the Vancouver and Toronto Stations a dedicated Sleeper Plus class check-in counter is available at the Panorama/Business Lounge. Please present group tickets to the Service Manager or designate at the counter.



The Service Manager will make every attempt to briefly meet with you before departure for introductions and any questions/concerns you may have.

At other stations, please present your group tickets at the general Ticket Counter.

It is important NOT to detach the travel portion of group tickets before check-in.

Please allow our staff to do this for you. It is preferred that all group tickets are presented together by the Tour Director to be scanned.

In many stations separate or priority boarding for groups is not possible. A rendezvous with the group once onboard in a pre-arranged location is recommended. This can be coordinated with the onboard staff when checking in.

In some stations, Sleeper Plus class and Prestige class passengers are invited to enjoy our service in dedicated Panorama/Business Lounges prior to departure.

During peak season, passengers in Vancouver station may also enjoy watching the preparation of the train from our outdoor Panorama Patio.



Baggage (at Departure):

Ideally, all baggage should be dropped off by coach a minimum of 1.5 hours before departure.

In **Vancouver**, buses need to check-in at our security kiosk to the north of the Station, and once cleared, can proceed to the rear of the building for off-loading of baggage. For safety, however, all passengers must enter the Station via the front doors. A message can be left for Vancouver Baggage with your estimated time of drop off at 604-640-3756 to ensure staff will be available to assist.

In **Jasper**, buses can park at the east of the building and contact VIA staff for assistance with off-loading of baggage up to 2 hours prior to train departure at (780) 852-5598. With a prior phone call, staff may be able to meet the bus in the parking lot for immediate assistance.

In **Toronto**, checked bags may need to be weighed at the ticket office or baggage room prior to tagging to the final destination. The cut-off for receiving checked bags is 9:15 am. Please call Toronto Baggage with your estimated time of drop off at 647-223-4877 to ensure staff will be available to assist.

Carry-on Baggage:

As space in cabins is limited, passengers are permitted only airline-approved sized carry-on bags onboard (maximum 2 per person). All other suitcases are loaded into the baggage car prior to the train departure. Guests will not have access to their large suitcases in the baggage car during the train journey, so it is imperative that all essential items, such as medications, are packed into the carry-on bag.

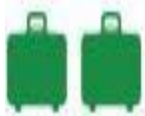
Assistance can be arranged for customers unable to lift their bags into the train.

In Economy class, articles weighing more than 4.6 kg (10 lbs.) cannot be stored in overhead luggage racks.



1 personal article per person

- Max. 11.5 kg (25 lb.)
- Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



2 small articles per cabin

- Max. 11.5 kg (25 lb.) each
- Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in.) each



Overweight carry-on baggage

- Carry-on baggage over 11.5 kg (25 lb.) not permitted on board



Purses are not considered as baggage.



Baby carriages measuring no more than 25.5 cm (10 in.) in diameter and 92 cm (36 in.) in length when folded are not considered as baggage.

Please note that the baggage allowance for your trip is indicated at the "Review" stage during the booking process.

If you are planning a connection with one of our travel partners, please consult their website for details on their baggage policy.

Also, don't forget to label each piece of baggage with your **full name, complete home address and telephone number.**



Checked Baggage:



2 checked articles (per person)
 Maximum 23 kg (50 lb.) each
 158 linear cm (62 linear inches)
 (length + width + height) each

If you plan on checking your baggage, please arrive at least 45 minutes before departure at end terminals or 30 minutes at intermediate stations. Also, make sure to verify station operating hours for early morning departures.

Maximum size and weight restrictions

We do not accept articles weighing more than 32 kg (70 lb.) or measuring more than 180 cm (6 ft.), unless they qualify as oversize sports equipment (bicycles, canoes, skis, etc.) or pets. A surcharge will apply for any piece of baggage weighing between 23 and 32 kg (50 and 70 lb.), or measuring between 120 and 180 cm (47 and 71 in.).

Please note that the baggage allowance for your trip will be provided at the "Review" stage during the booking process.

Also, don't forget to label each piece of baggage with your **name, full address and complete telephone number and e-mail address.**



Checked baggage closes 45 minutes before boarding.

All checked baggage is loaded into the baggage car and is not accessible during the train journey.

Please note: Baggage restrictions may differ between trains for those passengers connecting to other VIA train services.

Baggage (At Arrival):

Upon arrival at most stations, baggage is brought by VIA staff directly to departing coaches. Staff will advise of specific safety hazards in the local station's baggage handling system and ask for all groups to cooperate while baggage is being offloaded from the train.

Safety first.

Please ensure that you have the correct number of bags before departing and inform local staff of your hotel accommodations if local baggage re-direct is required.





Welcome Aboard!

Sleeper Plus passengers can enjoy our Bon Voyage Receptions onboard the *Canadian* as we depart major stations. Your clients will be invited by a Sleeping Car Attendant to join us for complimentary sparkling wine (alcoholic as well as non-alcoholic) served in the Activity Skyline cars. A selection of hors d'oeuvres will also be offered.

Please note: Our staff have “Serve It Right” certification in accordance with local liquor regulations. Tour directors cannot assist in pouring of wine and passengers cannot serve themselves.

Personal alcohol brought onboard must be consumed only within private cabins.

Canadian liquor laws do not permit the consumption of personal liquor in public spaces onboard, or the transport of open alcohol from one car to another. Please ask for staff's assistance if wishing to transport liquor between cars.

Payment for alcohol can be made using American Express, VISA and Mastercard credit cards only.

Debit cards, prepaid credit cards, and gift cards **cannot** to be accepted on board.

All bar services are open until 23h00.



People-movers are available at most stations to assist passengers that are unable to walk long distances. Please let station staff know which members of your group may be requiring assistance as boarding procedures begin.

Wheelchair lifts are also available in major stations if passengers are unable to climb stairs. Please indicate this need at time of ticketing.

While Onboard the *Canadian*

Dining Services:

A superb menu awaits you.

VIA's chefs are proud of the creative and regionally themed menus that they have designed for passengers onboard the *Canadian*.

Depending on the length of your journey, breakfast, lunch, and dinner are included in your fare, menus reflecting the local specialties of the region that you will pass through during that day.



Breakfast for Sleeper class passengers is served in the dining car on a first-come, first-serve basis with overflow seating in the adjacent Activity car (beginning at 6:30 am or as announced by staff). Due to station arrival times, Brunch may be served rather than a separate breakfast and lunch.

Two Lunch/Dinner sittings (and often three sittings in peak season) are scheduled in the evening. Arrangements for designated seating for the group's meals must be made with the Service Coordinator. **No groups have contracted mealtimes.**

Mealtimes are assigned by the Service Coordinator before departure. Please advise us of any medical issues necessitating a specific mealtime for passengers as soon as possible, as space is limited in each sitting. Vegetarian selections are available as part of our regular menu.

Special dietary requests (gluten-free, Kosher) should be made when sending in rooming lists before ticketing.

Menus are available in French, English, Japanese, Korean, and Mandarin.



Skyline Activity Car (6:30 am – 11:00 pm):

Complimentary tea and coffee are available during service hours in the Activity Cars. Fresh fruit, juice and cookies are also periodically provided, as well as breakfast pastries from 6:30 until 10:00 am daily.

Alcoholic beverages and soft drinks are available for purchase.

Bar Hours: 11:00 am – 11:00 pm

A special “Drink of the Day” is offered all day after 11:00 am local time.



Seating in the domes or lounges is not usually reserved and rotates throughout the day.

Specific seating arrangements may be made by our staff for those passengers with special needs.



Additional On-Board Entertainment:

VIA's Activity Coordinators provide interesting facts throughout the *Canadian's* route.

Varied activities such as wine and beer tastings, interactive talks on local history, geography, and culture are organized by the Activity Coordinator and the daily schedule posted in the Activity Skyline car(s).



Announcements will be made to inform passengers of any special activities and a daily schedule is posted on a white board in the Activity Skyline car.



Souvenirs:

Travelling by train provides so many moments to remember. VIA offers a variety of souvenir items for sale in our major Stations.



Smoking Policy:

All VIA trains offer a smoke-free environment.
Use of electronic smoking products are not permitted.

While travelling on the *Canadian*, there may be opportunities to disembark for short periods of time. You may often get off the train to smoke or vape during stops at Capreol, Hornepayne, Sioux Lookout, Winnipeg, Saskatoon, Edmonton, Jasper and Kamloops, if our schedule allows. Our staff will inform smokers of these opportunities. Other passengers are also encouraged to take advantage of the fresh air and to stretch their legs as well.

Oxygen, Respirators, CPAP machines:

Passengers requiring oxygen during their trip are asked to bring their own equipment, be it an oxygen concentrator, an oxygen bottle, or both. Passengers are encouraged to bring extension cords for their equipment.

To ensure the presence of an outlet, it is strongly recommended that travelers using such equipment travel in a cabin for one or a cabin for two. **There are no electrical outlets in berth accommodations.**

Oxygen bottles are subject to the following restrictions: One (1) oxygen bottle in the passenger car. It must not exceed 91 cm (36 inches) in length by 15 cm (6 inches) in diameter (maximum volume of 15,000 cubic cm or 1,000 cubic inches) and must be in a proper carrying device that will protect the valve assembly. Oxygen bottles are not accepted as checked baggage.

Payment Onboard:

Alcohol and soft drinks can be purchased, and payment can be made by cash (Canadian and US), or using American Express, VISA and Mastercard credit cards only.

Debit cards, prepaid credit cards, and gift cards **cannot** to be accepted on board.

Wi-Fi:

Due to the unavailability of reliable signal along much of the *Canadian's* route, Wi-Fi is not available onboard. Free Wi-Fi is available in our major stations.

Train Delays:

Unscheduled delays can sometimes occur. VIA cannot accept responsibility for these delays nor any inconvenience they may cause. When a train is late upon arrival at any station, our personnel will make every effort to depart as quickly as possible. In such cases, the station time may be shorter than that shown in the timetable.

Please call 1-888-VIA-RAIL (842-7245) to verify train arrival or departure. You can also check [VIA Rail Moving Maps](#)



The Jasper Station can be reached directly at 780-852-5598.

Contact Us

1 888 VIA RAIL
(842-7245)

viarail.ca





Quebec City – Windsor Corridor Services

The Routes

With some 370 Corridor trains running per week, carrying 80 percent of VIA's total ridership, travellers can enjoy the four-season activities in Quebec City, Montreal, Ottawa, and Toronto, just to name a few of the cities connected by VIA.



Corridor Equipment

When you travel in the Corridor, you ride on a train composed of either:



LRC (Light, Rapid, Comfortable)



Renaissance, or



Stainless Steel (HEP) cars.



Checked baggage service is not available on most Corridor trains. Send baggage inquiries to your Operations Team who will contact the appropriate VIA Sales Manager for additional information.

Classes of Service:

Economy:

Includes:

- Seat assignment on specific trains in the Corridor.
- Competitive fares for budget travellers.
- Free wi-fi
- Comfortable seats with room to move, stretch and relax.
- Light meals, snacks, hot and cold drinks, and alcoholic beverages available for purchase by cash or approved credit card.



Debit cards, prepaid credit cards, and gift cards **cannot** to be accepted on board.

Note: special meals are not available in Economy class.

Business:

Includes:

- Privileged access to the in-station Business lounges (where available)
- Priority boarding and complimentary newspapers
- Free wi-fi
- A delicious meal – Lunch and Dinner includes wine or beer!
- Our ever-popular chocolate truffle



In the Québec City-Windsor corridor (southern Québec and southern Ontario), travellers in Business class can be served the following special meals with advance notice:

- Asiatic vegetarian meals
- Bland/Ulcer meals
- Children's meals
- Diabetic meals
- Gluten-free meals
- Hindu meals
- Kosher meals

- Low-calorie meals
- Low-sodium meals
- Low-fat/Low-cholesterol meals
- Muslim meals
- Non-lactose meals
- Strict vegetarian meals
- Vegetarian meals (can eat dairy and egg products)

All special meal requests should be indicated before ticketing.

Inform VIA personnel on the train of your special needs: they will do everything they can to help you, however, VIA cannot guarantee that meals provided are free of all products that could cause allergies.

Many **Business** class cars include ergonomic chairs, more room, and two-plus-one seating (giving customers the option of a single window seat) mean more opportunity to stretch out, or to get some work done in peace and quiet. Fast and reliable Wi-Fi internet service is available in all cars.



Accessibility:



Every LRC train includes at least one car with a larger, fully accessible washroom.

These cars have flip-up armrests to provide easier access and a generous amount of space for passengers with special needs travelling with a service animal or care provider.

In addition, tactile markers indicate seat numbers for the visually impaired.

Prior to Check In

Tickets:

Group tickets will be available at the station, on departure day. Any questions or changes to your group's reservations before departure should be directed to your Operations Team. They will have contact information for their VIA Rail sales manager.

Please note: Due to safety and security concerns, all passenger tickets must be printed with the name of passenger and their specific assigned seat. All seats are assigned by VIA Rail at time of ticketing. Changes to seat assignments at departure must be approved with the onboard Service Manager.

Emergency assistance is available at 1 888 VIA Rail (842-7245).

Group Check-in:

Every effort must be made to check-in at least one hour prior to departure. This allows for the orderly handling of checked baggage when available, and, where applicable, pre-boarding.

Please present group tickets to the staff at the ticket/check-in counter. Business Lounges are available in many major Corridor stations for groups that are travelling in business class. Station staff will make every attempt to briefly meet with you before departure for introductions and any questions/concerns you may have.

It is important NOT to detach the travel portion of group tickets before check-in. Please allow our staff to do this for you.



Baggage:

Very few corridor trains are equipped with separate baggage cars, therefore Carry-on Baggage policies apply in most cases.

Connecting from Long-Haul to Corridor Trains without baggage cars:

If a passenger is travelling from a long-haul train connecting to a Corridor train without a baggage car, then the baggage allowance for checked luggage on the long-haul part of the ticket applies. This will only apply if the long-haul segment of travel and the Corridor segment of travel are on the same ticket.

To understand the baggage requirements of specific corridor trains, please contact your Operations Team or visit VIA's website for full baggage policy by train service.

Baggage Assistance:

COM-OPS 647-223-4877 can be called to arrange for assistance with off-loading of baggage in Toronto on trains that offer baggage assistance or the Toronto Panorama/Business lounge (514) 871-7759.

At the Montreal Central Station, assistance may be arranged by calling the Ticket Office In-charge at (514) 871-7765 or Baggage (514) 871-7762.

ECONOMY / ECONOMY PLUS**1 personal article**

- Max. 11.5 kg (25 lb.)
- Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



OR

**1 large article**

Max. 23 kg (50 lb.)
Max. 158 linear cm (62 linear in.)

2 small articles

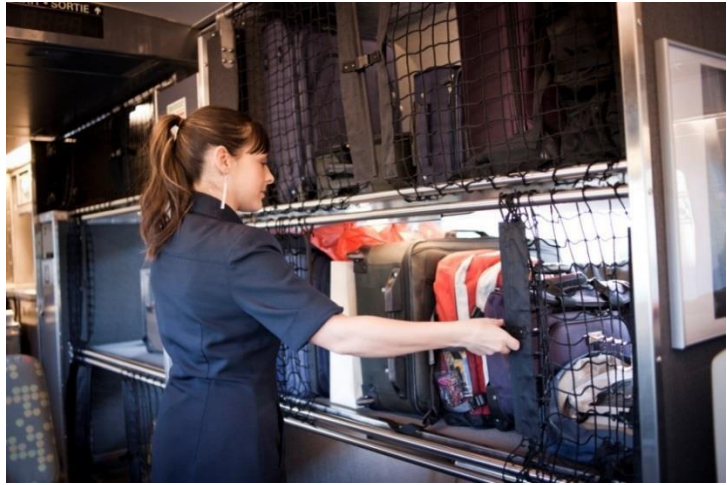
Max. 11.5 kg (25 lb.) each
Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in) each

Overweight carry-on baggage

- Carry-on baggage over 23 kg (50 lb.) not permitted on board

Additional carry-on item(s) allowed

- One (1) additional article of up to 23 kg (50 lb.) for a fee of \$40 tax incl. (per one-way trip).
- Travellers will be responsible for handling the baggage from the departure to the arrival station.
- Customers who require assistance in handling their additional articles must arrive at the station at least 30 minutes prior to departure to allow sufficient time for proper handling; this service is only available for customers originating from staffed stations.



BUSINESS / BUSINESS PLUS



1 personal article

- Max. 11.5 kg (25 lb.)
- Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



2 large articles

- Max. 23 kg (50 lb.) each
- Max. 158 linear cm (62 linear in.) each



While Onboard

Smoking Policy:

All VIA trains offer a smoke-free environment. Use of electronic smoking products is not permitted.

Oxygen and Respirators:

Passengers requiring oxygen during their trip are asked to bring their own equipment, be it an oxygen concentrator, an oxygen bottle, or both. Passengers requiring such equipment should be identified at the time of booking the ticket.

Oxygen bottles are subject to the following restrictions:

You may bring one (1) oxygen bottle in the passenger car. It must not exceed 91 cm (36 inches) in length by 15 cm (6 inches) in diameter (maximum volume of 15,000 cubic cm or 1,000 cubic inches) and must be in a proper carrying device that will protect the valve assembly. Oxygen bottles are not accepted as checked baggage.

Payment Onboard:

Alcohol and soft drinks can be purchased, and payment can be made by cash (Canadian and US), or using American Express, VISA and Mastercard credit cards only.

WiFi Services:

VIA Rail is proud to provide **complimentary** Wi-Fi service on board its trains, in its Business lounges, and in select stations in the Québec City – Windsor corridor.

Train Delays:

Unscheduled delays can sometimes occur. VIA cannot accept responsibility for these delays nor any inconvenience they may cause.

Please call 1-888-VIA-RAIL (842-7245) to verify train arrival or departure. You can also check [VIA Rail Moving Maps](#)

Contact Us

1 888 VIA RAIL (842-7245)
Official Website: viarail.ca





The Ocean (Montreal – Halifax)

The Route

As the train departs from Montréal in the evening, you'll watch the sun set over fertile farmlands carpeting the southern shores of the St. Lawrence River and the Matapédia Valley.

The Ocean covers hundreds of kilometres while you slumber so that upon waking, your eyes alight upon Chaleur Bay in all its misty, early-morning glory. After breakfast, you can learn about lobster traps, ghost ships and Acadian traditions.

The Montréal-Halifax train makes an **overnight journey** along the St. Lawrence River before crossing the provinces of New Brunswick and Nova Scotia - leaving 3 times weekly from both Halifax and Montreal.



Depart Halifax	13:00	Depart Montreal	19:00
Arrive Montreal	10:03	Arrive Halifax	17:51



Connections between the *Ocean* and the Montreal-Quebec route, are made at Ste-Foy. Tickets for a local shuttle bus are available for purchase to transport passengers between Ste-Foy and the VIA Rail Station in Quebec City.

Revised 2022.05.02



<h1>The Ocean</h1>			
Montreal / Quebec City / Moncton / Halifax (Effective June 3 rd , 2022)			
EASTBOUND Train #14		WESTBOUND Train #15	
<i>Wed. Fri. Sun.</i> <i>Dinner upon Departure</i> 19:00 Depart	MONTREAL	Arrive 10:03 <i>Thurs. Sat. Mon.</i> <i>Breakfast prior to Arrival</i>	
<i>Wed. Fri. Sun.</i> 22:34 Arrive 22:49 Depart	STE-FOY (Quebec City)	Depart 06:28 Arrive 06:13 <i>Thurs. Sat. Mon.</i>	
<i>Thu. Sat. Mon.</i> <i>Breakfast & Lunch</i> 13:23 Arrive 13:38 Depart	MONCTON	Depart 17:32 Arrive 17:17 <i>Wed. Fri. Sun.</i> <i>Dinner</i>	
<i>Thu. Sat. Mon.</i> 17:51 Arrive	HALIFAX	Depart 13:00 <i>Wed. Fri. Sun.</i> <i>Lunch Upon Departure</i>	

OCEAN CONSIST OF – 2022

MIX Consist	Regular Consist
HEP Coach	Coach
HEP Coach	Coach
HEP Coach	Renaissance
HEP Coach	Accessible Coach
HEP Coach	Coach
Transition Car	Coach
Renaissance Accessible Coach	Lead Service Car
Lead Service Car	Dinning Car
Renaissance Sleeper	Easterly Service Car
Renaissance Sleeper	Sleeper
Transition Car	Sleeper
HEP Sleeper	Sleeper
HEP Sleeper	Sleeper
HEP Sleeper	Sleeper
HEP Sleeper	Sleeper
HEP Sleeper	Sleeper
HEP Sleeper	Sleeper

Classes of Service

Year round, choose the relaxing ambience and attentive service of budget travel in **Economy** class or upgrade to **Sleeper Plus** class to add cozy overnight accommodations and onboard meals.

The Ocean will be uses a mixture of:

Stainless Steel (HEP) and

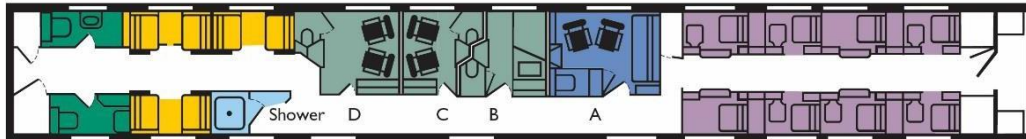
Renaissance equipment



Stainless Steel (HEP) Equipment:

Chateau cars being used on the Ocean have eight cabins for 1 passenger (purple) and three cabins for 2 (sage) and one triple bedroom (Bedroom A) which is a configuration of two lower single beds and one upper bunk (blue). There are also three upper- and lower-berth sections (yellow).

Chateau Car:



Berths:

Upper and/or lower berths are open areas during the day, one bench-type seat designated for the upper berth (facing the rear of the train) and the locomotive-facing bench designated for the lower berth passenger.



Passengers have access to the two public washrooms and the shower facility - and are provided with shower kits (shampoo, soap) and fresh towels.



At night, the upper berth is lowered forming one bed (no window) and the lower benches pull out to meet and create a second bed. Our

staff drapes the area with two heavy half-curtains to ensure privacy and a ladder is added to access the upper berth. These beds are 70x33 inches and 178x109 cm.

As a safety measure and a concern for all passengers' comfort, beds are made, and ladders are put away each morning no later than 10:00 am. Passengers are allowed to keep their bed down during the day in an enclosed cabin space only.

Berth accommodations do not have electrical outlets, although the public washrooms do have a large mirror and electrical outlet for use.



Cabin for One:

A private room for one person, it features a small loveseat, a picture window, power outlet, fan, call button, concealed toilet (doubles as ottoman during the day) and sink/vanity.

You have a choice of using the heavy curtain or a sliding door that locks from the inside for privacy.



By night a bed lowers from the wall (covering the toilet) and it converts to a cozy bedroom. In the Chateau cars some of the beds slide out rather than lower from the wall.

Hair dryers are not included in the room. The shower is located down the hall. Shower kits and towels are provided.

The room is 77x43.5 inches or 196x110 cm.



In circumstances when cabins for 2 are not available, two cabins for 1 may be substituted.

Many cabins for 1 are situated across the aisle from each other and provide an opportunity for a couple to both have lower beds, a definite advantage for some older passengers.

Cabin for Two:

The cabin for 2 is a private space supplied with two armchairs, a walk-in private washroom, separate sink/vanity mirror, a small closet, fan, call button, double bunk-style beds that lower and fold down from the wall, electrical outlet, and shower amenities.

There is one public shower/dressing room per car.



By night, the service attendant collapses the two armchairs and pulls out two comfortable bunks adorned with comforters and completed with personal reading lights.

The room is 87x60 inches or 214x152 cm with an additional private bathroom area.



Ensuite Capability:

In Chateau cars the wall between Bedrooms C & D is retractable.

This allows us to open two side-by-side bedrooms into a large cabin with two lower beds with a small gap between.

Or, by the additional lowering of the two upper bunks, to create a family cabin for 4 (two bathrooms, two sink/vanities).



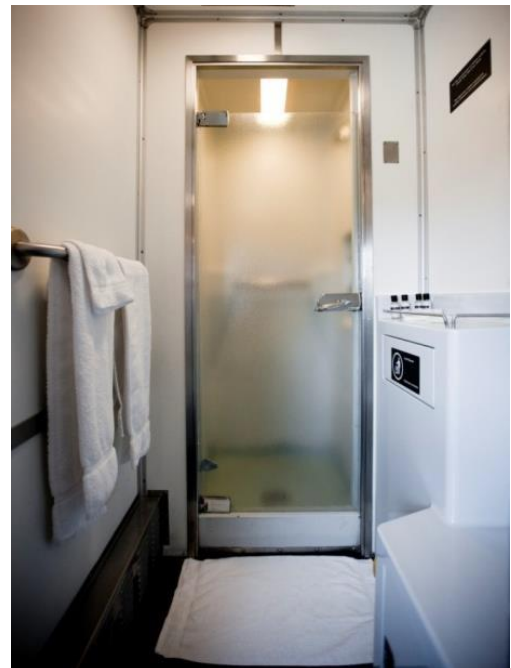
Cabin for Three (Drawing Room):

The cabin for 3 is equipped with a couch, two armrest chairs, shower amenities, walk-in private washroom, sink, electrical outlet, call button and fan. The couch folds down into a single bed, and after the armchairs are collapsed, the attendant can pull down two additional bunk beds.

Shower:

There is one shower facility per sleeping car. The dressing area is separated from the actual shower by a glass door.

A light outside the shower indicates whether it is occupied. Reservation is required which can be done with the car attendant.



Renaissance Equipment

VIA's Renaissance cars are a blend of Continental and Canadian rail technology. Purchased by VIA in 2000, the cars were originally modified for use in the Corridor and are now also used on the overnight Montreal-Halifax *Ocean* service.

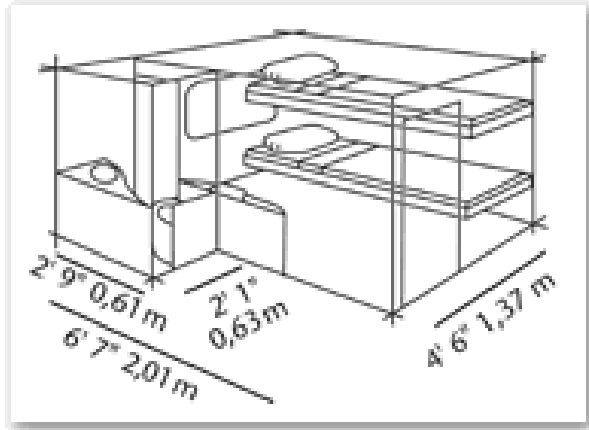
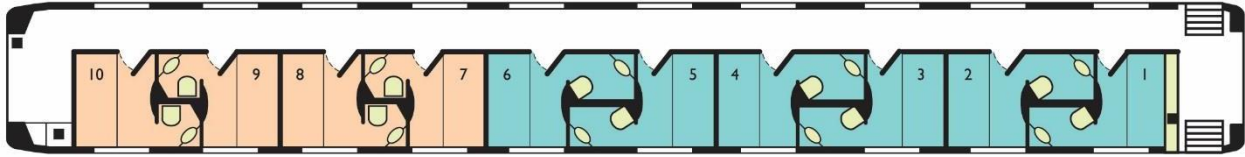
The Renaissance sleeping accommodation consists of cabins for two and one wheelchair accessible cabin. Cabins for one are not available. Passengers travelling alone will be assigned a cabin for two.

Cabin for Two (Renaissance):

- Room size: 2 m X 1.37 m
- Private toilet room size: 0.90 m X 1 m
- Several cabins in each car have an additional shower unit within the toilet room (there is no public shower room)
- Hair dryer
- Bed size is approximately 184 cm x 70 cm (72½ in x 27½ in)
- Mirror over sink and outlet for electric razor
- **Day time:** large sofa
- **Nighttime:** upper and lower beds
- Individual control for heating, ventilation, and air conditioning system
- Storage for one carry-on baggage
- Large window with blind or curtain
- Door can be locked from outside or inside (individual key)
- Peephole mounted on door, smoke and fire detector
- Emergency push-button alarm located in washroom
- **Other:** small closet, drinking water, paper and towels, pillows, sheets, and blankets



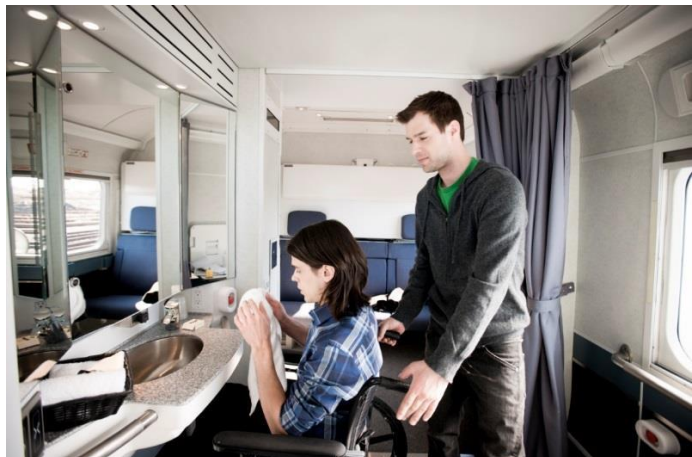
Rooms 1 – 6 include showers
 Rooms 7 – 10 do not have showers



Renaissance Accessible Cabin:

An accessible cabin on the Ocean allows wheelchair-dependant passengers to travel by train.

Room service is provided for meals.



Prior to Check In

Tickets:

Group tickets will be available at the station, on departure day. Room assignment is left to the discretion of the Tour Director as you are often aware of the preferences of your clients.

Any questions or changes to your group's reservations should be directed to your Operations Team. They will have contact information for their VIA Rail Sales Manager. Emergency assistance is available at 1 888 VIA Rail (842-7245).

Packing:

For a comfortable journey, small carry-on bags onboard the train are permitted. Dress onboard is comfortable and casual. Make sure all prescription medications are packed in your carry-on. And your camera!

Group Check-in:

Every effort must be made to check-in at least 1.5 hours prior to departure. This allows for the orderly handling of checked baggage and, where applicable, pre-boarding.

Please present group tickets to the staff at the ticket/check-in counter. The Service Manager will make every attempt to briefly meet with you before departure for introductions and any questions/concerns you may have. It is important NOT to detach the travel portion of group tickets before check-in. Please allow our staff to do this for you.



Baggage (at Departure):

Ideally, all baggage should be dropped off by coach a minimum of 1.5 hours before departure. In smaller stations, staff may only arrive 2 hours before train departure and cannot accept luggage prior to staff arrival.



Carry-on Baggage:

As space in berths and cabins is limited, passengers are permitted only one airline-approved sized carry-on bags onboard per passenger, plus one personal article including laptops or small backpacks. Purses are not considered as baggage. All other suitcases are loaded into the baggage car prior to the train departure. Guests will not have access to their large suitcases in the baggage car during the train journey, so it is imperative that all essential items, such as medications, are packed into the carry-on bag.

In Economy class, articles weighing more than 4.6 kg (10 lbs.) cannot be stored in overhead luggage racks.

Carry-on Baggage:



1 personal article per person

- Max. 11.5 kg (25 lb.)
- Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



2 small articles per cabin

- Max. 11.5 kg (25 lb.) each
- Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in.) each



Overweight carry-on baggage

- Carry-on baggage over 11.5 kg (25 lb.) not permitted on board



Purses are not considered as baggage.



Baby carriages measuring no more than 25.5 cm (10 in.) in diameter and 92 cm (36 in.) in length when folded are not considered as baggage.



Please note that the baggage allowance for your trip is indicated at the "Review" stage during the booking process.

If you are planning a connection with one of our travel partners, please consult their website for details on their baggage policy.

Also, don't forget to label each piece of baggage with your **full name, complete home address and telephone number.**

Checked Baggage:



2 checked articles (per person)
Maximum 23 kg (50 lb.) each
158 linear cm (62 linear inches)
(length + width + height) each

If you plan on checking your baggage, please arrive at least 45 minutes before departure at end terminals or 30 minutes at intermediate stations. Also, make sure to verify station operating hours for early morning departures.

Maximum size and weight restrictions

We do not accept articles weighing more than 32 kg (70 lb.) or measuring more than 180 cm (6 ft.), unless they qualify as oversize sports equipment (bicycles, canoes, skis, etc.). A surcharge will apply for any piece of baggage weighing between 23 and 32 kg (50 and 70 lb.), or measuring between 120 and 180 cm (47 and 71 in.).

Please note that the baggage allowance for your trip will be provided at the "Review" stage during the booking process.

If you are planning a connection with one of our travel partners, please consult their website for details on their baggage policy.

Also, don't forget to label each piece of baggage with your **name, full address and complete telephone number and e-mail address.**



While Onboard

Dining Services:

Meals highlighting regional specialties are served in the dining car.

All meals are included in the price of Sleeper Plus class.



Passengers travelling in Sleeper Plus class can be served the following special meals - Diabetic, Gluten-free, Kosher, Low-calorie, Low-sodium, Strict vegetarian, Vegetarian allowing dairy and egg products.



All such requests for special meals should be made before ticketing.

Special meals are not available in Economy class. VIA cannot guarantee that meals are free of all products that could cause allergies.

Smoking Policy:

All VIA trains offer a smoke-free environment. Use of electronic smoking products is not permitted. Those who wish to smoke or vape will be able to do so during regular station stops at Ste-Foy, Campbellton and Moncton. Other passengers are also encouraged to take advantage of the fresh air and to stretch their legs as well.



Oxygen, Respirators, CPAP Machines:

Passengers requiring oxygen during their trip are asked to bring their own equipment, be it an oxygen concentrator, an oxygen bottle, or both.

Passengers requiring such equipment should be identified at the time of booking the tickets.

Oxygen bottles are subject to the following restrictions: One (1) oxygen bottle in the passenger car. It must not exceed 91 cm (36 inches) in length by 15 cm (6 inches) in diameter (maximum volume of 15,000 cubic cm or 1,000 cubic inches) and must be in a proper carrying device that will protect the valve assembly. Oxygen bottles are not accepted as checked baggage.

It is recommended that passengers bring an extension cord for safe and convenient connection of their equipment to power outlets. **Note: there is no electrical outlet in HEP berth accommodation.** Passengers should book travel in cabin accommodation.

Payment Onboard:

Alcohol and soft drinks can be purchased, and payment can be made by cash (Canadian and US), or using American Express, VISA and Mastercard credit cards only.

Wi-Fi:

Free Wi-Fi is available on the *Ocean* in the service cars adjacent to the dining car. Free Wi-Fi is also available in our major stations.

Train Delays:

Unscheduled delays can sometimes occur. VIA cannot accept responsibility for these delays nor any inconvenience they may cause.

When a train is late upon arrival at any station, our personnel will make every effort to depart as quickly as possible. In such cases, the station time may be shorter than that shown in the timetable.

Please call 1-888-VIA-RAIL (842-7245) to verify train arrival or departure. You can also check [VIA Rail Moving Maps](#)

Contact Us

1 888 VIA RAIL
(842-7245)

Official Website: viarail.ca

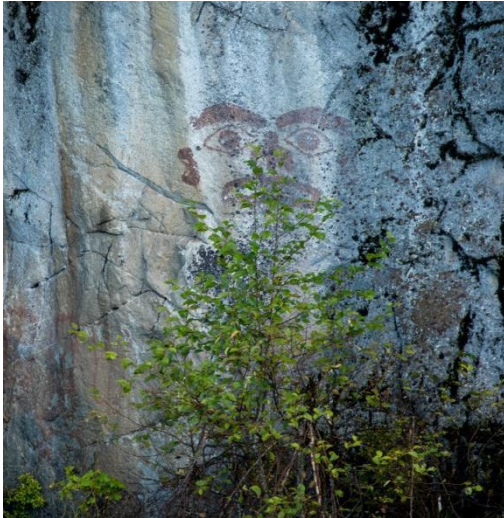




Jasper to Prince George to Prince Rupert

Explore a region rich in First Nations culture and history.

The schedule allows for daylight viewing of the spectacular scenery, northern rural communities, and a chance to see a variety of wildlife in their natural surroundings.



The Route

The Jasper-Prince Rupert train makes a 1,160 km (721 mile), **two-day journey** from the rugged splendor of Jasper National Park and the Canadian Rockies to the haunting beauty of the Pacific Coast.

The reverse trip is also popular, often connecting with the BC Ferries system in Prince Rupert. Overnight hotel accommodations are required in Prince George.



Jasper – Prince Rupert (“Skeena”) (Effective June 10 th , 2022)			
WESTBOUND Train #5		EASTBOUND Train #6	
<i>Wed. Fri. Sun.</i> 12:45	Depart	JASPER, AB	Arrive 17:00 <i>Thurs. Sat. Mon.</i>
14:12	Arrive/ Depart		Depart 14:05 Arrive/
14:44	Arrive/ Depart	McBRIDE	Depart 13:48 Arrive/
<i>Wed. Fri. Sun.</i> 19:08	Arrive	PRINCE GEORGE	Depart 08:15 <i>Thurs. Sat. Mon.</i>
<i>(Overnight – Hotel reservations required)</i>			
<i>Thurs. Sat. Mon.</i> 08:00	Depart	PRINCE GEORGE	Arrive 20:29 <i>Wed. Fri. Sun.</i>
14:20	Arrive/ Depart	SMITHERS	Depart 14:24 Arrive/
18:05	Arrive/ Depart	TERRACE (Kitimat)	Depart 10:25 Arrive/
<i>Thurs. Sat. Mon.</i> 20:25	Arrive	PRINCE RUPERT	Depart 08:00 <i>Wed. Fri. Sun.</i>

Classes of Service

Economy:

Our service car offers a take-out menu with a choice of hot beverages, cold beverages, a selection of snacks, and light meals. Bar service is also offered from 11am to 11pm daily, with a selection of local beers and Canadian wines served by the glass.



Snacks and light meals

Potato chips	— \$2 ⁵⁰
Chocolate bar	
Brownies	— \$3
Muffin	
Almonds	— \$3 ⁵⁰
Assorted sandwiches	— \$8

Beverages

Spring water	— \$2
Milk or chocolate milk	— \$2 ²⁵
Coffee or tea, hot chocolate, soft drink	— \$2 ⁵⁰
Juices (orange, apple)	— \$3

Alcoholic beverages

Domestic beers, 355 ml	— \$7 ⁵⁰
Premium Canadian VQA red or white wine, 200 ml	— \$9

Other

Blanket kit	— \$15
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Accepted forms of payment on board: Visa, MasterCard, American Express and cash. We are unable to accept Debit, Prepaid Credit or Debit Credit Cards.

All sales taxes are included.
Consumption of personal alcoholic beverages on these premises is prohibited by law.
Some menu items may contain nuts or traces of peanuts.
The VIA logo is a trademark owned by VIA Rail Canada Inc.

The health and safety of our passengers and employees remains our priority. We have recently modified our food and beverage services following the recommendations of public health authorities across the country.

To help everyone respect physical distancing measures when travelling, we have temporarily suspended access to the lounge car. As a result, we are now pleased to provide you at-seat service. An announcement will be made prior to each cart pass.

Passengers must wear a mask at all times except when eating or drinking.

65-61-2616 (02/2021)



Prior to Check In

Tickets:

Group tickets will be available at the station, on departure day. There are no seat assignments on the Jasper-Prince Rupert train.

Please note: Due to safety and security concerns, all passenger tickets must be printed with the name of the passenger.

Any questions or changes to your group's reservations should be directed to your Operations Team. They will have contact information for their VIA Rail Sales Manager.



Emergency assistance is available at 1 888 VIA Rail (842-7245).

Packing:

For a comfortable journey, a small carry-on bag onboard the train is recommended. Dress onboard is comfortable and casual. A sweater is also recommended as it can get cool in the domes due to air conditioning. Make sure all prescription medications are packed in your carry-on. And don't forget your camera!

Group Check-in:

Every effort must be made to check-in at least one hour prior to departure. This allows for the orderly handling of checked baggage and, where applicable, pre-boarding.

Please present group tickets to the staff at the ticket/check-in counter. The Service Manager will make every attempt to briefly meet with you before departure for introductions and any questions/

concerns you may have. It is important NOT to detach the travel portion of group tickets before check-in. Please allow our staff to do this for you.



Baggage (at Departure):

Ideally, all luggage should be dropped off by coach a minimum of 1.5 hours before departure. Staff may only arrive 2 hours before train departure and cannot accept luggage prior to staff arrival.

In Jasper, buses can park at the east of the building and contact VIA staff for assistance with off-loading of baggage up to 2 hours prior to train departure at (780) 852-5598. With a prior phone call, staff may be able to meet the bus in the parking lot for immediate assistance.

Carry-on Baggage:

+

**1 personal article**

Max. 11.5 kg (25 lb.)
Max. 43 x 15 x 33 cm
(17 x 6 x 13 in.)

1 large article

Max. 23 kg (50 lb.)
Max. 158 linear cm
(62 linear in.)

OR

**2 small articles**

- Max. 11.5 kg (25 lb.) each
- Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in) each

Overweight carry-on baggage

- Carry-on baggage over 23 kg (50 lb.) not permitted on board

Additional carry-on item(s) allowed

- One (1) additional article of up to 23 kg (50 lb.) for a fee of \$40 tax incl. (per one-way trip).
- Travellers will be responsible for handling the baggage from the departure to the arrival station.
- Customers who require assistance in handling their additional articles must arrive at the station at least 30 minutes prior to departure to allow sufficient time for proper handling; this service is only available for customers originating from staffed stations.

Suitcases are loaded into the baggage car prior to the train departure. Guests will not have access to their large suitcases in the baggage car during the train journey, so it is imperative that all essential items, such as medications, are packed into the carry-on bag.

In Economy, articles weighing more than 4.6 kg (10 lbs.) cannot be stored in overhead luggage racks.

Checked baggage: Available only on trains offering Touring class:



2 checked articles (per person)

Maximum

23 kg (50 lb.) each

158 linear cm (62 linear inches) (length + width + height) each

If your train does not have a baggage car, no checked baggage service will be offered. You will therefore have to comply with the carry-on baggage policy. Please refer to the carry-on baggage section for more details.

Maximum size and weight restrictions

We do not accept articles weighing more than 32 kg (70 lb.) or measuring more than 180 cm (6 ft.). A surcharge will apply for any piece of baggage weighing between 23 and 32 kg (50 and 70 lb.), or measuring between 120 and 180 cm (47 and 71 in.).

Please note that the baggage allowance for your trip will be provided at the "Review" stage during the booking process. If you are planning a connection with one of our travel partners, please consult their website for details on their baggage policy.



Also, don't forget to label each piece of baggage with your **name, full address and complete telephone number and e-mail address.**

Baggage (At Arrival):

Upon arrival at some stations, staff will advise of specific safety hazards in the local station's baggage handling system and ask for all groups to cooperate while baggage is being offloaded from the train. **Safety first.**

Please ensure that you have the correct number of bags before departing and inform local staff of your hotel accommodations if local baggage re-direct is required.

While On Board

Smoking Policy:

All VIA trains offer a smoke-free environment. Use of electronic smoking products are not permitted.

While travelling, there may be opportunities to disembark for short periods of time and some smaller stations. Our staff will inform smokers of these opportunities. Other passengers are also encouraged to take advantage of the fresh air and to stretch their legs as well.



Oxygen and Respirators:

Passengers requiring oxygen during their trip are asked to bring their own equipment, be it an oxygen concentrator, an oxygen bottle, or both. To ensure the presence of an electrical outlet, please indicate the use of such equipment at the time of booking tickets.



Oxygen bottles are subject to the following restrictions: One (1) oxygen bottle in the passenger car. It must not exceed 91 cm (36 inches) in length by 15 cm (6 inches) in diameter (maximum volume of 15,000 cubic cm or 1,000 cubic inches) and must be in a proper carrying device that will protect the valve assembly. Oxygen bottles are not accepted as checked baggage.

Payment Onboard:

Alcohol and soft drinks can be purchased, and payment can be made by cash (Canadian and US), or using American Express, VISA and Mastercard credit cards only.

Debit cards, prepaid credit cards, and gift cards **cannot** to be accepted on board.

Wi-Fi:

Due to the unavailability of reliable signal along much of the route, Wi-Fi is not available onboard. Free Wi-Fi is available in our major stations.

Train Delays:

Unscheduled delays can sometimes occur. VIA cannot accept responsibility for these delays nor any inconvenience they may cause. When a train is late upon arrival at any station, our personnel will make every effort to depart as quickly as possible. In such cases, the station time may be shorter than that shown in the timetable.

Please call 1-888-VIA-RAIL (842-7245) to verify train arrival or departure. You can also check [VIA Rail Moving Maps](#)

In Jasper, please contact our Station staff at (780) 852-5598.

Contact Us

1 888 VIA RAIL (842-7245)

Official Website: viarail.ca



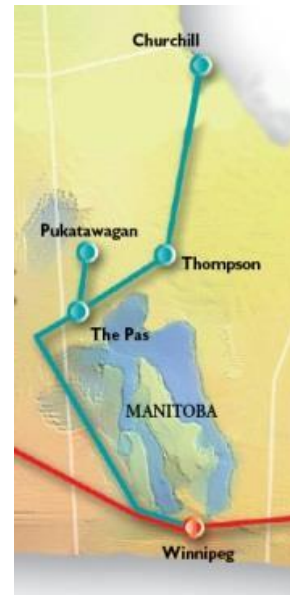


Winnipeg to Churchill

The Route

The Winnipeg-Churchill train transports passengers from the city suburbs to a world that is closer to nature, where signs of society are replaced by lakes and woodlands and wildlife is abundant.

As the train nears Churchill, on the shores of the Hudson Bay, the stark environment of the subarctic emerges. Here the ground is perpetually frozen, and the arctic moss and lichens replace all trees. From kayaking with belugas to witnessing the majesty of polar bears in their natural home, it is a journey not forgotten.



Leaving twice weekly from Winnipeg on Tuesdays and Sundays for two-night journey to Churchill.

An additional departure leaving from The Pas / Thompson on Fridays.

Winnipeg Departure (Sunday, Tuesday)	12:05
The Pas Departure (Monday, Wednesday, Friday)	02:30
Churchill Arrival (Tuesday, Thursday, Saturday)	09:00
Churchill Departure (Tuesday, Thursday, Saturday)	19:30
Arrival The Pas (Wednesday, Friday, Sunday)	23:30
Arrival Winnipeg (Saturday, Monday)	16:45



	Train 693		Train 691	
Winnipeg	dep	12:05	Sun+Tue	
The Pas	arr	01:45	Mon+Wed	
The Pas	dep	02:30	Mon+Wed	02:30 Fri
Thompson	arr	12:00	Mon+Wed	12:00 Fri
Thompson	dep	17:00	Mon+Wed	17:00 Fri
Gillam	dep	23:30	Mon+Wed	23:30 Fri
Churchill	arr	09:00	Tue+Thu	09:00 Sat
	Train 690		Train 692	
Churchill	dep	19:30	Tue	19:30 Thu+Sat
Gillam	dep	05:30	Wed	05:30 Fri+Sun
Thompson	arr	11:30	Wed	11:30 Fri+Sun
Thompson	dep	14:00	Wed	14:00 Fri+Sun
The Pas	arr	23:30	Wed	23:30 Fri+Sun
The Pas	dep	03:15	Sat+Mon	
Winnipeg	arr	16:45	Sat+Mon	

* Main stops only. Please visit viarail.ca for a full list of stops.

Classes of Service

Economy:

Choose the relaxing ambience and attentive service of budget travel in Economy class (available all year).

Reclining seats, headrest, leg, and footrests.

Individual drop-down tables and reading lights.

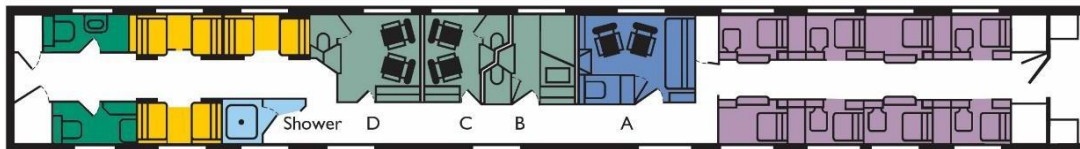
Electrical outlets located at the seat.

Access to dining car (combination café and take-out service).



Sleeper Class:

A Chateau sleeping car is used on the Winnipeg-Churchill route.



Accommodations include berths (upper and lower), cabins for 1, cabins for 2, and a cabin for 3 (Bedroom A). The wall between Bedrooms C & D can pull back to create a cabin for 4.

The car also contains a shared shower unit with change room. A shower kit containing soap, shampoo and towels is provided to all Sleeper Plus passengers.



A choice of catered-type dishes are offered for purchased.



A dome car will be added to the Winnipeg-Churchill train from June 23 – November 16, 2022.

Prior to Check In

Tickets:

Group tickets will be available at the station, on departure day.

Any questions or changes to your group's reservations should be directed to your Operations Team. They will have contact information for their VIA Rail Sales Manager.



Emergency assistance is available at 1 888 VIA Rail (842-7245).



Packing:

For a comfortable journey, a small carry-on bag onboard the train is recommended. Dress onboard is comfortable and casual. Make sure all prescription medications are packed in your carry-on. And don't forget your camera!

Group Check-in:

Every effort must be made to check-in at least 1.5 hours prior to departure. This allows for the orderly handling of checked baggage and, where applicable, pre-boarding.

Please present group tickets to the staff at the ticket/check-in counter. The Service Manager will make every attempt to briefly meet with you before departure for introductions and any questions/concerns you may have. It is important NOT to detach the travel portion of group tickets before check-in. Please allow our staff to do this for you.

**Baggage (at Departure):**

Ideally, all luggage should be dropped off a minimum of 1 hour before departure. Staff may only arrive 2 hours before train departure and cannot accept luggage prior to staff arrival.

Carry-on Baggage:



1 personal article

Max. 11.5 kg (25 lb.)
Max. 43 x 15 x 33 cm
(17 x 6 x 13 in.)

1 large article

Max. 23 kg (50 lb.)
Max. 158 linear cm
(62 linear in.)

OR



2 small articles

- Max. 11.5 kg (25 lb.) each
- Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in) each

Overweight carry-on baggage

- Carry-on baggage over 23 kg (50 lb.) not permitted on board

Additional carry-on item(s) allowed

- One (1) additional article of up to 23 kg (50 lb.) for a fee of \$30 tax incl. (per one-way trip).
- Travellers will be responsible for handling the baggage from the departure to the arrival station.
- Customers who require assistance in handling their additional articles must arrive at the station at least 30 minutes prior to departure to allow sufficient time for proper handling; this service is only available for customers originating from staffed stations.

Guests will not have access to their large suitcases in the baggage car during the train journey, so it is imperative that all essential items, such as medications, are packed into the carry-on bag.

In Economy, articles weighing more than 4.6 kg (10 lbs.) cannot be stored in overhead luggage racks.



Checked baggage:**2 checked articles** (per person)

Maximum

23 kg (50 lb.) each

158 linear cm (62 linear inches) (length + width + height) each

If your train does not have a baggage car, no checked baggage service will be offered. You will therefore have to comply with the carry-on baggage policy. Please refer to the carry-on baggage section for more details.

Maximum size and weight restrictions

We do not accept articles weighing more than 32 kg (70 lb.) or measuring more than 180 cm (6 ft.). A surcharge will apply for any piece of baggage weighing between 23 and 32 kg (50 and 70 lb.), or measuring between 120 and 180 cm (47 and 71 in.).

Please note that the baggage allowance for your trip will be provided at the "Review" stage during the booking process. If you are planning a connection with one of our travel partners, please consult their website for details on their baggage policy.

Also, don't forget to label each piece of baggage with your **name, full address and complete telephone number and e-mail address.**

Baggage (At Arrival):

Upon arrival at the station, luggage is brought by VIA staff directly to a centralized area. Please be patient while baggage is being offloaded from the train. **Safety first.**

Please ensure that you have the correct number of bags before departing.



While On Board

Smoking Policy:

All VIA trains offer a smoke-free environment. Use of electronic smoking products are not permitted. While travelling, there may be opportunities to disembark for short periods of time and some smaller stations.

Those wishing to smoke will be able to do so during regular station stops at The Pas, Thompson, and Gillam. Our staff will inform smokers of these opportunities.



Other passengers are also encouraged to take advantage of the fresh air and to stretch their legs as well.

Oxygen, Respirators, CPAP machines:

Passengers requiring oxygen during their trip are asked to bring their own equipment, be it an oxygen concentrator, an oxygen bottle, or both. To ensure the presence of an electrical outlet, please indicate the use of such equipment at the time of booking tickets.

Oxygen bottles are subject to the following restrictions: One (1) oxygen bottle in the passenger car. It must not exceed 91 cm (36 inches) in length by 15 cm (6 inches) in diameter (maximum volume of 15,000 cubic cm or 1,000 cubic inches) and must be in a proper carrying device that will protect the valve assembly. Oxygen bottles are not accepted as checked baggage.

Passengers are encouraged to bring extension cords to ensure safe and convenient connection. Note: electrical outlets are not available in berth accommodation.



Payment Onboard:

Alcohol and soft drinks can be purchased, and payment can be made by cash (Canadian and US), or using American Express, VISA and Mastercard credit cards only.

Debit cards, prepaid credit cards, credit cards without embossed numbers, and gift cards cannot be accepted on board.

Wi-Fi:

Due to the unavailability of reliable signal along much of the route, Wi-Fi is not available onboard.

Free Wi-Fi is available in our major stations.

Train Delays:

Unscheduled delays can sometimes occur. VIA cannot accept responsibility for these delays nor any inconvenience they may cause. When a train is late upon arrival at any station, our personnel will make every effort to depart as quickly as possible. In such cases, the station time may be shorter than that shown in the timetable.

Please call 1-888-VIA-RAIL (842-7245) to verify train arrival or departure. You can also check [VIA Rail Moving Maps](#)

Contact Us

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Official Website:
viarail.ca

